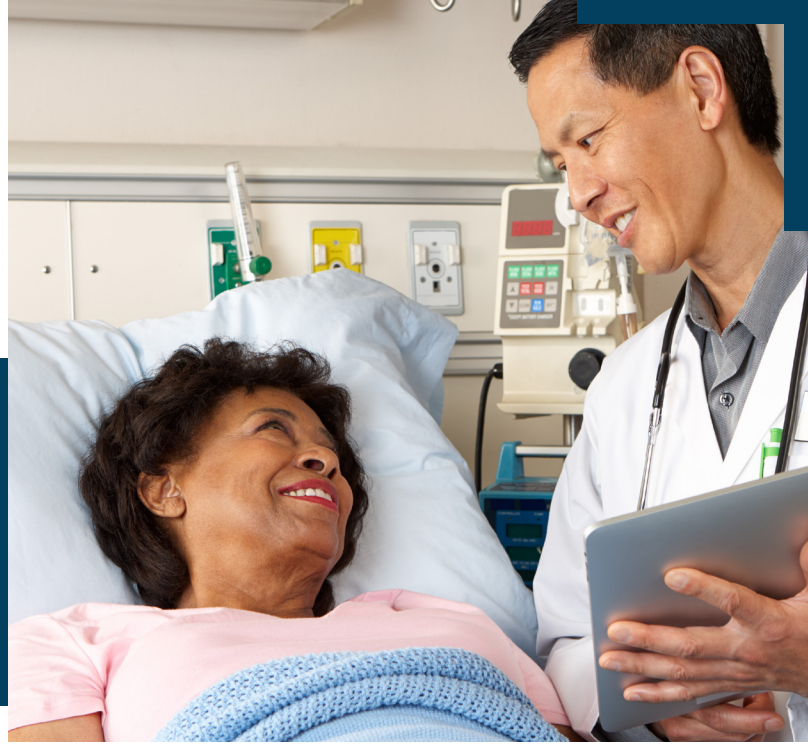


Improved Patient Outcomes and Financial Benefits with Care Pathways™

How a large Canadian hospital used Care Pathways™ to align ordering with public payer standards, delivering key patient and operational results.

This 900-bed facility in Ontario sought to better align their clinical ordering use and adherence to standards set by their health system partner. Previously, there was no clinical guidance to align ordering with these standards. The new standards and supporting program aimed to improve ordering quality and patient safety.



Achieving clinical standardization

Think Research assisted the hospital in delivering clinical decision support to align their ordering with the health partner's quality standards. For this project, the Care Pathways clinical ordering solution was customized to highlight payer-aligned ordering recommendations for both COPD and pneumonia pathways.

The hospital's key goals were improved patient outcomes and operational benefits, along with resulting cost savings from expected efficiencies.

Delivering key benefits

This project resulted in improved alignment of ordering with target quality standards. Compared to existing pathways outside the implementation, Care Pathways delivered benefits across multiple measures:

Over 50% reduction in lab/imaging case costs

2.04 day reduction in patient stay with C\$1.2M saved

4% reduction in harm incidence with C\$260K saved

5.1% reduction in 30 day readmission rate

C\$382 reduced cost per COPD case

C\$191 reduced cost per pneumonia case

Continued success through clinical standardization

By implementing standardized content, the hospital has built new infrastructure for health system management to support improvements in key quality metrics, such as length of stay via improved ordering practices and discharge planning.

Learn more about how Care Pathways can drive financial returns for your organization. Email contact@thinkresearch.com or visit thinkresearch.com.