

Partners in eReferrals and Patient Transitions

Think Research, Strata Health and CognisantMD are collaborating to provide Ontario best-in-class tools and resources to offer a holistic eReferral and patient transition solution. Together, these organizations are addressing the challenges inherent in referrals and transitions in care, while facilitating significant improvements in ALC.



THINK RESEARCH

As a leader in knowledge translation, dissemination and optimization of clinical content, Think Research develops and implements clinical decision support platforms across the country. Through their patient portal, they provide referral updates from the Ocean eReferral Network, and with their Patient Order Sets, they are helping to connect patients in acute care to ALC by triggering Strata Health's Transition Hub Services.

- Active in over 90% of Ontario hospitals and 628 LTC homes
- Employs a rigorous content development and implementation process
- 24/7 Tier 1 support for clinicians, administrators and residents



COGNISANTMD

With Ontario's leading EMR-integrated patient engagement and eReferral platform, CognisantMD provides secure electronic referrals for Wait 1 and Wait 2 pathways between primary care physicians, specialists, and community services. The Ocean Platform also offers comprehensive central intake and referral management tools.

- Used by over 3000 primary care providers in Canada with over 10,000 patient form completions every day
- Integrates with a majority of EMRs in Ontario
- Supported by the Canadian Medical Association and endorsed by Joule



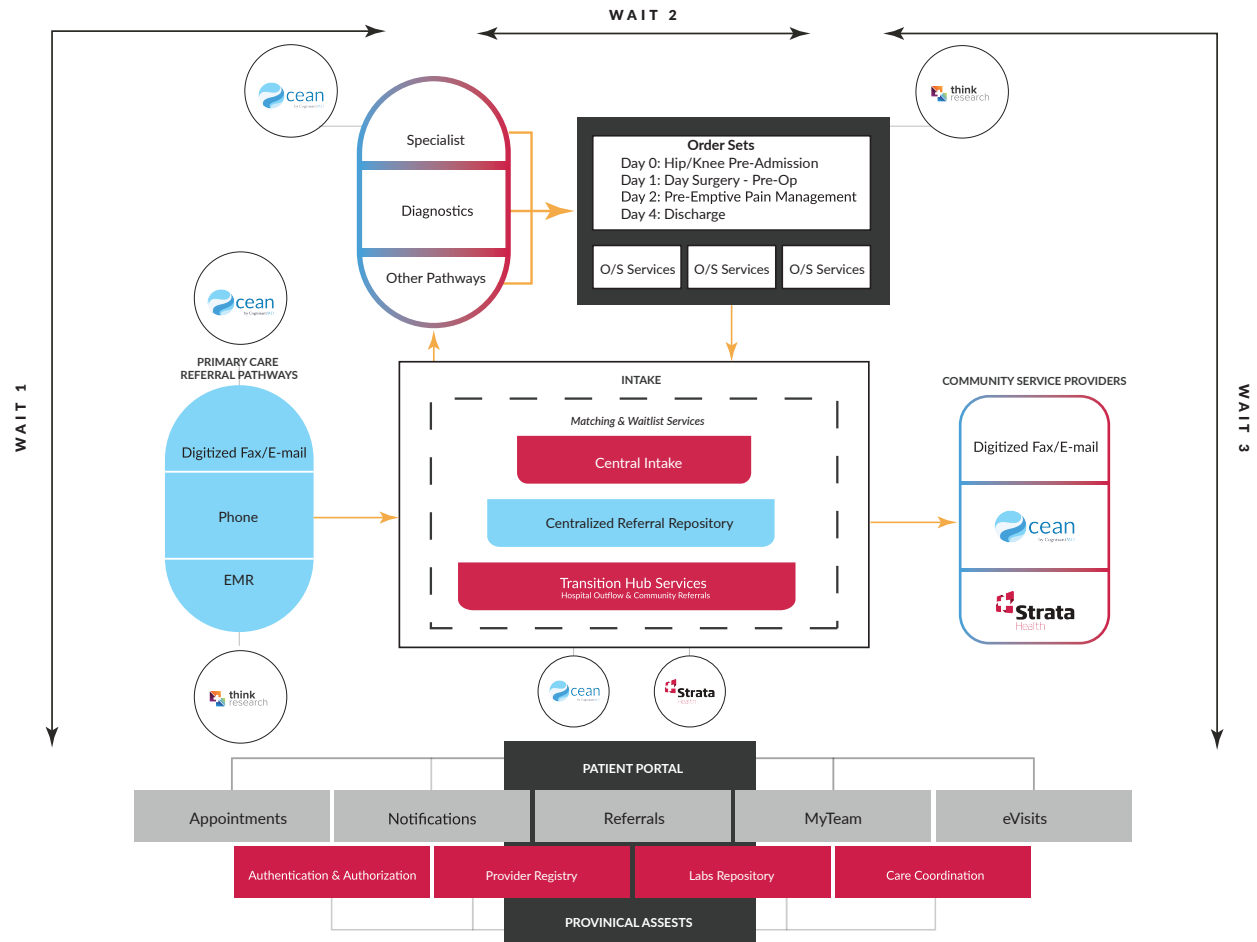
STRATA HEALTH SOLUTIONS

As experts in automating transitions of care, Strata Health matches patients with optimal care resources across the health continuum. Strata Health specializes in the transition of complex patients, system navigation, and Wait 3 central access / eReferral.

- Active in 8 health jurisdictions across Canada and 18 internationally
- Deployed to more than 20 distinct streams of care (including mental health, long term care, rehabilitation, child safeguarding, community services and more)
- More than 1 million transitions of care supported globally



A FULLY INTEGRATED SOLUTION FOR EREFERRAL AND PATIENT TRANSITION



Managing Patients From Primary Care Through Waits 1, 2, and 3

- 1. Referring from Primary Care to Specialist and Community Services:**
 Referrals can easily be initiated from the patient record in the EMR or the web-based directory in the Ocean eReferral Network. Community referrals are also supported from primary care to community, community to community, and acute to community care.
- 2. Centralized Referral Intake, Administration, Management & Reporting:**
 Sophisticated referral management tools support central intake workflows and connect to a detailed reporting and analytics tool to provide real-time insight and facilitate planning.
- 3. Resource Matching & Referrals:**
 When pathways require complex resource matching and routing, regions can rely on Strata Health's trusted platform to help manage a complex set of rules to ensure patients are getting the care they need.
- 4. Patient Portal and Status Updates:**
 Real-time patient updates and portal access provide transparency into the entire referral process while empowering patients to self-refer into community programs.
- 5. Integration with Existing Provincial and Regional Assets:**
 The solution has been designed to support seamless integration with partner organizations, and the team is working closely with eHealth Ontario to ensure interoperability between the Ocean eReferral Network, OneID, the Provincial Provider Registry HIAL, and certified EMRs.