

Enhancing Long-Term Care Through Electronic Clinical Support Tools

A key priority of the Ontario government is reducing hallway healthcare. Long-term care homes will be integral in helping to accomplish this, by reducing avoidable hospitalizations and emergency department visits. To support this objective, the Think Research™ Clinical Support Tools (CSTs) have been included in the Ministry of Health and Long-Term Care's (MOHLTC) programming plan.

Through support from the MOHLTC, the Ontario Long-Term Care Association and AdvantAge Ontario, we are pleased to provide you with access to the Clinical Support Tools in PointClickCare and MED e-care.

The goal of the Clinical Support Tools program is to provide homes with tools to help drive standardization, quality improvement initiatives, access to data and ultimately, ensure appropriate care is put in place to reduce avoidable hospitalizations. The Clinical Support Tools include:

- Assessments
- Care Plan and Task Libraries
- Structured Progress Notes
- Data Analytics

THE VALUE OF CLINICAL SUPPORT TOOLS

The program is funded by the Ministry of Health and Long-Term Care. Advantage Ontario, as well as the Ontario Long Term Care Association (also the Project Management Office) are partners in this provincial program. Think Research is the service provider (vendor).

HOW DOES THE PROGRAM WORK?

- Brings leading practices directly to clinicians at the point-of-care
- Reduces administrative burden and releases time to care
- Streamlines interprofessional communications and facilitates transitions in care
- Supports effective care planning that drives individualized actions based on assessment findings
- Builds capacity in nurses through embedded leading practices and decision support
- Simplifies the use of progress notes to guide clinicians to pertinent resident details
- Enables resource forecasting for high-risk residents

HOW OTHERS HAVE SUCCEEDED WITH THE CLINICAL SUPPORT TOOLS:

"The Behavioural and Psychological Symptoms of Dementia Clinical Support Tool (CST) has provided us with a thorough critical assessment leading to better analysis for identifying contributing factors for behaviours. With the roll out of the CST, it brought the opportunity for further education of supporting validated assessment tools such as the CAM, MOCA, and MMSE."

~ Shelley Vansevenant, Interim Director of RAI, Rehab and Quality Improvement, Steeves & Rozema Group

CLINICAL SUPPORT TOOLS AVAILABLE

- Behavioural and Psychological Symptoms of Dementia
- Palliative and End-of-Life
- Continenence Management
- Skin and Wound Care
- Stable COPD
- Hypoglycemia

As the program is funded by the MOHLTC, the Clinical Support Tools are currently available at no cost. To ensure success, a dedicated Think Research project team will be appointed, tailoring implementation and training to your organization's needs.

Please contact Think Research or the Program Management Office to learn more or participate in an upcoming information session:

Pascale Lajoie, Think Research
ltc@thinkresearch.com
1.877.302.1861 x 515

Karyn Bawden, Ontario Long Term Care Association, Project Management Office
kbawden@oltca.com
1.289.923.7743

