



# Transform Your Practice With Virtual Care



Virtual visits are a safe and effective way to treat patients and help contain the spread of COVID-19.

**Make virtual visits over chat messaging or video calls part of your everyday practice**

## Top 3 benefits to virtual visits:

Improve efficiency

Private and secure

Maintain high care standard

## Virtual care is quickly becoming the new standard

The COVID-19 pandemic is changing the way care is delivered:



- 10x increase in daily visits
- Hundreds of new providers joining monthly
- Physical distancing accelerating transition

## Keys to onboarding and patient adoption

1. Formally announce your new VirtualCare service
2. Provide instructional guides to clinical staff and patients prior to their first virtual visit
3. Easily go virtual with patient self-registration and grow your patient list
4. Reserve regular time in clinical schedule for virtual visits

## Provide high-quality care with secure chat messaging

Used in **+90%** of virtual visits

**75%** took less time than in-person visits

**See more patients per day**

## Your patients are ready for virtual care

Patients overwhelmingly report a positive experience with virtual visits



## Delivering key results to providers

Healthcare providers in our network have seen significant and immediate benefits to their practice

- 86% say it's more efficient to see patients
- 81% report enhanced quality of care
- 76% increased their capacity
- 91% find it easy to use

# Learn More

Find out how VirtualCare can help you seamlessly launch your virtual practice.

Visit [thinkresearch.com](http://thinkresearch.com) for more information, call us at (800) 559-3041 or email [vc@thinkresearch.com](mailto:vc@thinkresearch.com).

Sources:  
 • Think Research user data, February-April 2020  
 • Canadian Healthcare Technology, "Virtual care revs up in BC, using technologies from Think Research"  
 • Women's College Hospital Institute for Health Systems Solutions and Virtual Care, "Enhanced Access to Primary Care: Project Evaluation Final Report"